

# Immigration lawyers helping the people who need it most

Posted 20 February 2020 by Marta Sánchez

*Mylène Marcet Pierre is a lawyer in Terrassa and leads law firm “**Marcet Advocats**” in the same town in Barcelona province. Mylène is a lawyer by calling and she is passionate about her work. She agrees with the popular saying that when you like a job, it’s no longer work. She opened her office twenty years ago.*

*Here they handle cases in various areas of law. Mylène began specialising in immigration and private international law by chance. Mylène says that once a Senegalese national turned up at the office with a serious problem and made a superhuman effort to speak Spanish.*

*However, his expertise in the language of Cervantes was extremely limited. Seeing how tough it was for him and the effort he had to make, Mylène asked him if he would prefer to speak in French and the client, his face now much more relaxed, said he would.*

*The next day, twelve Senegalese came along to the office speaking in French to confer with Mylène. It is essential to converse in several languages in this law speciality, so in her office they speak Spanish, Catalan, French and English and can get by in Arabic (“Darisha”, the Arabic dialect of Morocco).*



## **Mylène, what areas of law do you handle at Marcet Abogados?**

In addition to immigration and private international law, other lawyers in the firm work in a range of specialities including civil law, public liability (accidents), social security, labour and criminal law. That means we can properly help all our clients whichever country they may be from.

## **What is an essential working instrument for Marcet Abogados’ professionals? Why?**

The whole work team, both its physical and human components, is essential. Everything operates like a cog which fits perfectly in its place.

There is a very good working atmosphere in the office. I think you have to be a good professional and this is perfectly compatible with the human side.

You need to remember that in immigration we come across lots of people who have had to leave their countries to survive because they were too poor to eat. Then they have come to a country where many of them are discriminated against and, to make things worse, they do not speak our language.

You have to treat them with a lot of respect, because most of all they are people who have suffered and need someone to give them security and confidence, which is what we try to provide.



#### **How do you handle interaction with your clients?**

We think it is very important to always keep the client in the loop so they have an idea of how their case is going and can confirm we are following it up by taking the right steps.

Additionally, it is the firm's policy to always answer all calls or requests for us to get in touch from clients, whether by phone, email, text or any other means.



**What is your work philosophy when it comes to addressing your clients' cases which might lead to a legal dispute in court?**

The firm seeks to find solutions and not to draw out problems or procedures. I have always believed it is much better to reach an out-of-court settlement, even if it is not wonderful but is practical, than to have a lawsuit. The less time you spend in court the better for everyone.



**A legal life-saver to avoid legal shipwrecks**

At Marcet Abogados an expert team of legal practitioners assists their clients in a range of areas including criminal law, civil law, family law and labour law. The speciality of the firm's founder, Mylène Marcet Pierre, is private international law and immigration law. The latter involves a uniquely supportive side by providing legal assistance to particularly vulnerable people.

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